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**EXHIBIT A**

**(July 9, 2019 E-mail from Hal Smeltzer to Laura Young)**

## Peter Benvenutti

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**From:** Smeltzer, Hal (Law - Claims) <HDS3@pge.com>  
**Sent:** Tuesday, July 09, 2019 9:37 AM  
**To:** Young, Laura  
**Subject:** RE: A19131330 // CSAA Claim #1003-07-9024

Laura,

I investigated this incident and will be handling this claim.

On January 29, 2019, (the "Filing Date") PG&E filed for Chapter 11 in the U.S. Bankruptcy Court for the Northern District of California. Under Bankruptcy Court rules, claims related to matters occurring prior to the Filing Date are required to be addressed as a part of the Company's Chapter 11 case. As a result, if your claim is related to matters occurring prior to the Filing Date, you will need to refile your claim directly with the Bankruptcy Court.

Information and documents related to the Company's Chapter 11 cases, including information regarding how to file a claim, will be available on a website administered by our claims agent, at <https://restructuring.primeclerk.com/pge>. In addition, you can call the Restructuring Hotline at 844-339-4217 (for calls originating outside of the U.S. please dial +1 929-333-8977) or you can send an email to [pgeinfo@primeclerk.com](mailto:pgeinfo@primeclerk.com).

Please note that based on information currently available, it is anticipated that any claims submitted for incidents occurring on or after January 29, 2019, will be handled in the normal course.

Sincerely,

**Hal Smeltzer**

559 263-5275  
559 263-5287 fax  
650 O St., Bag #24  
Fresno, CA 93760



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**From:** Young, Laura <Laura.Young@csaa.com>  
**Sent:** Monday, July 08, 2019 1:50 PM  
**To:** Whisenhunt, Debbie (Law-Claims) <D1WR@pge.com>  
**Subject:** A19131330 // CSAA Claim #1003-07-9024

**\*\*\*\*\*CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.\*\*\*\*\***

Debbie,

It was a pleasure speaking with you today.

As discussed, the initial information is not final. Just a notification of damages.

CSAA send a Cause & Origin engineer out. His findings along with the neighbors statement point to the cause being the transformer exploding and caused fire damage to our insureds property.

Attached is the preliminary rebuild estimate. The adjuster has a \$95k reserve set for the personal property. They have paid \$5000 for the personal property to date.

Thank you,

Laura Young  
Homeowners Subrogation Specialist  
CSAA Insurance Exchange  
P.O. Box 24523  
Oakland, CA 94623  
Office: (925)464-4278 Fax(877)548-1610

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